

CREMATORIA PRICE INFORMATION

The Crematoria options available in this area, along with the prices and times of services, are as follows:

| Crematorium Name | Standard Fee Attended Service | | Unattended Service Fee | | Reduced Fee Attended Service | |
|------------------------------|-------------------------------|--|------------------------|--|------------------------------|------------------------------------|
| | Fee | Days/Times this fee applies | Fee | Days/Times this fee applies | Fee | Days/Times this fee applies |
| Torbay Crematorium | £1,295.00 | Mon - Wed, 10:30am - 4:30pm | £545.00 | Mon - Fri, 7:45am - 8:45am and 5:00pm - 5:30pm | £895.00 | Mon-Fri, 8:30am, 9:00am & 6:30pm |
| Torbay Crematorium | £1,395.00 | Thurs - Fri, 10:30am - 4:30pm | £545.00 | Mon - Fri, 7:45am - 8:45am and 5:00pm - 5:30pm | £895.00 | Mon-Fri, 8:30am, 9:00am & 6:30pm |
| Exeter and Devon Crematorium | £1,295.00 | Mon - Fri, 10:00am - 15:30pm | £350.00 | Mon - Fri, 8:15am and 8:20am | £730.00 | Mon - Fri, 8:30am & 9:00am |
| East Devon Crematorium | £1,090.00 | Mon - Fri, 10:00am - 4:45pm (45 min service) | £480.00 | Mon - Fri, 8:30am, 8:45am, 9:00am and 9:15am | £850.00 | Mon - Fri, 9:30am (20 min service) |
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Further Information

For more detail concerning the products, services and prices charged by local crematoria, please refer to the “**Supporting Information Folder**” or speak to a member of our team for additional guidance. We can also provide you with printed copies of this information or any of the documents contained within the Supporting Information Folder. These can also be emailed to you if you prefer.



Effective from 1st April 2025

CREMATION FEES – Attended Services

| Start time | Service | Monday – Wednesday | Thursday – Friday | Included with services |
|---|---|--------------------|--------------------------|--|
| 08:30 | 30 minute chapel time including entry and exit | £895 | £895 | <div><p>Personalise your loved one's service</p><div></div><p>Your choice of music will be played before, during and after the service using our media system.</p><div></div><p>Display a tribute photo of your loved one throughout the service on our chapel screens.</p></div> |
| 09:00 | | | | |
| 9:30 | 60 minute chapel time including entry and exit | £1,295 | £1,395 | |
| 10:30 | | | | |
| 11:30 | | | | |
| 12:30 | | | | |
| 13:30 | | | | |
| 14:30 | | | | |
| 15:30 | | | | |
| 16:30 | | | | |
| 17:30 | | £995 | £995 | |
| 18:30 | 30 minute chapel time including entry and exit | £895 | £895 | |
| 19:00 | Twilight Service (60 minute chapel time including entry and exit) | £1,295 | £1,395 | |
| 20:00 | | | | |
| Saturday Service (60 minute chapel time including entry and exit) | | | £1,395 | |
| Sunday Service (60 minute chapel time including entry and exit) | | | £1,595 | |
| Children (18 and under) | | | No charge to the family* | |

Additional time of 60 minutes in the chapel may be booked on the above services +£395

All Cremation Fees include:

- The use of our state-of-the-art media system for the music of your choice throughout the service.
- On-screen display of a single tribute photo throughout the service.
- The use of our chapel supported by a Chapel Attendant on the day of the service.
- Administration and registration of the cremation, in line with statutory legal requirements.
- Certificate of Cremation.
- Preparation of the ashes for their collection from our crematorium.
- Provision of a cardboard urn for the ashes (alternatives are available, please contact the crematorium).
- The scattering of the ashes within our Garden of Remembrance with or without the presence of your family.
- Care of your loved one's ashes for a period of up to two months before requesting final instruction.
- Environmental surcharge, where applicable.

Uniquely Personal Media

| | | |
|---------------|--|-----|
| Webcast | A high-quality live streamed service that can be viewed by those unable to attend the service in person on the day and watched again for up to 28 days following the service. A downloadable file is available for additional £15. | £70 |
| Music Tribute | Personalise your loved one's service and celebrate their life even further with up to 25 photos set to music, professionally edited into a video-style tribute. | £85 |

Effective from 1st April 2025



Visual Tributes

| | | |
|-------------------------|---|-----|
| Themed Tribute | Add a moment of contemplation to your loved one's service with a photo montage that is professionally edited, timed to music of your choice with optional themes/message options. | £95 |
| Basic Slideshow | Personalise the service by adding up to 25 photos with simple fade transitions, played on a loop throughout the service. | £80 |
| Family-supplied Tribute | Supply your own video as a tribute, which we will check, prepare and upload to the screens in readiness for your loved one's service. | £55 |
| Additional Single Photo | Add a finishing touch of an additional single photo prior to or following their tribute or slideshow. | £25 |

Visual Tribute Supplements

| | | |
|---|--|-----|
| Each extra 25 photos | For each extra 25 photos on a Themed Tribute, Music Tribute or Basic Slideshow. | £30 |
| Additional support services (for any revisions, or major departures from a standard product, including) | <ul style="list-style-type: none"> • Additional work/changes on the last working day before the service • Adding video to a Music Tribute • Adding music, converting or editing files for a Family-supplied Tribute • Upgrading a Basic Slideshow to a Music Tribute for a Keepsake. | £30 |

Keepsakes¹

| | | |
|--|--|------|
| Memory Box | Includes 25 photos of size 6"x 9". Comes with USB & DVD of streamed service, tribute, or both. | £130 |
| Video Book | LCD screen with play, pause, fast forward, rewind and volume buttons. USB charger included. | £95 |
| DVD/USB | Keepsake copy of service / visual tribute (or both), sent in a presentation case. | £65 |
| Downloadable Visual Tribute – A digital copy of the visual tribute to be sent following the service. | | £15 |

Other Cremation Fees

| | |
|---|-----------|
| Chapel service only – 60 minutes | £710 |
| Additional chapel time – 60 minutes | £395 |
| Ashes exhumation | £265 |
| Scattering or interment of ashes from other crematorium | £50 |
| Provision of bearer | £20 |
| Scattering or interment of ashes from other crematorium with a purchase of new memorial | No Charge |
| Direct Cremation ² | £545 |

We offer many ways of memorialising a loved one...

Our experienced team of colleagues will be able to assist you with any queries you may have. They will provide exceptional care to guide you every step of the way through the process. To find out more, visit:
www.torquaycrematorium.co.uk/memorials



Please note: We are unable to accept tributes provided to us directly without being processed through our media supplier. Westerleigh Group undertakes to provide services detailed within this document. It does not guarantee the provision of such services, since circumstances beyond the control of the Group may affect its ability to do so. The provision of services information on this document was correct at the time of going to print but may be subject to amendment from time to time without prior notice.

Torbay Cemetery, Crematorium & Memorial Gardens
Hele Road, Torquay, Devon, TQ2 7QG
t: 01803 327768 e: torbay@westerleighgroup.co.uk
fb: www.facebook.com/torbaycrematorium
www.torquaycrematorium.co.uk

¹ Only possible if music tribute / visual tribute / slideshow booked (not including single photo).

² Direct Cremation - Unattended service with no mourners present, carried out in accordance with Westerleigh Group's Direct Cremation Protocol: www.torquaycrematorium.co.uk/service-information.php



Torbay

CEMETERY,
CREMATORIUM &
MEMORIAL GARDENS

Effective from 1st April 2025

Plot Prices & Interments

| | |
|---|--------|
| Cremated Remains Grave (Premium Position) | £1,400 |
| Cremated Remain Package - Paignton | £1,755 |
| Interment of Cremated Remains | £310 |
| Interment of Cremated Remains into Full Grave | £310 |

Surcharges

| | |
|--|-------------|
| Non Parishioners (persons not normally resident in Torbay) | Double Fees |
|--|-------------|

Monumental Fees

| | |
|---|------|
| Additional Inscription to Existing Memorial | £180 |
| Foundation Stone (Standard C/R Tablet) | £95 |
| Memorial Tablet | £180 |
| Matching Base | £100 |

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Torbay

CEMETERY,
CREMATORIUM &
MEMORIAL GARDENS

Effective from
1st April 2025



Burial Fees

Exclusive Rights of Burial Lawn Section (Headstone Only)

| | |
|--|----------------|
| Standard grave (resident) | £2,176 |
| Standard grave (non-resident) | Double fees |
| Exclusive rights of burial - children's graves | Please enquire |

Exclusive Rights of Burial at Paignton Cemetery

| | |
|---|-------------|
| Paignton cemetery burial plot single or double (resident) | £2,651 |
| Paignton cemetery burial plot single or double (non-resident) | Double fees |

Exclusive Rights of Burial Traditional Section (Full Kerb Sets Permitted)

| | |
|-------------------------------|-------------|
| Standard grave (resident) | £1,502 |
| Standard grave (non-resident) | Double fees |

Interment Fees

| | |
|--|-------------|
| Single depth | £1,674 |
| Double depth | £1,863 |
| Triple depth | £2,074 |
| Burial in unpurchased grave | £1,361 |
| Full interment - child under 18 years | No charge |
| Non parishioners (persons not normally resident in Torbay) | Double fees |

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of memorialising
a loved one...



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www.torquaycrematorium.co.uk/memorials

For prices associated with the use of our chapel and ancillary services, such as webcasting and visual tributes, please refer to our Cremation Price List.

Please note: Westerleigh Group undertakes to provide services detailed within this document. It does not guarantee the provision of such services, since circumstances beyond the control of the Group may affect its ability to do so. The provision of services information on this document was correct at the time of going to print but may be subject to amendment from time to time without prior notice.

Contact us

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Hele Road, Torquay, Devon, TQ2 7QG
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Torbay

CEMETERY,
CREMATORIUM &
MEMORIAL GARDENS



Effective from
1st April 2025

Burial Fees - *continued*

Other Fees

| | |
|---|----------------|
| Extension to lease (50 years) | £751 |
| Transfer of grave ownership | £76 |
| Family name search | £40 |
| Use of chapel prior to burial | £710 |
| Graveside or chapel bearer (advance booking only) | £20 |
| Exhumation of cremated remains | Please enquire |

Weekend Surcharge

| | |
|------------------------------|------|
| Saturday - additional charge | £100 |
| Sunday - additional charge | £300 |

Monumental Fees (Purchased Graves Only)

| | |
|---|----------------|
| Erection of a new memorial | £594 |
| Additional inscription to existing memorial | £225 |
| Memorial tablet | £225 |
| Vase | £116 |
| Foundation stone | £122 |
| Matching base | £126 |
| Monument on child's grave | Half adult fee |

Contact us

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Hele Road, Torquay, Devon, TQ2 7QG
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fb: www.facebook.com/torbaycrematorium
www.torquaycrematorium.co.uk



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Exeter & Devon Crematorium

Topsham Road, Exeter, Devon, EX2 6EU

01392 496333 | exeter&devon.crematorium@thecmg.co.uk

www.thecrematoriumandmemorialgroup.co.uk



Price Information - Effective from 14th April 2025

| Cremation Fees | | | |
|---|------------|-----------------|----------|
| Chapel | | Monday - Friday | Saturday |
| St. Pauls | St. Peters | | |
| 08:30 | 09:00 | £730 | |
| 09:00 | 09:30 | £950 | |
| 10:00 | 10:30 | £1,295 | £1,295 |
| 11:00 | 11:30 | | |
| 12:00 | 12:30 | | |
| 13:00 | 13:30 | | |
| 14:00 | 14:30 | | |
| 15:00 | 15:30 | | |
| 16:00 | 16:30 | £950 | |
| 17:00 | 17:30 | | |
| A complimentary single image of your loved one is included to be displayed throughout the service | | | |

Other Cremation Fees

| | |
|------------------------------------|-----------|
| Sunday service 60 minutes | £2,157 |
| Unattended Direct Cremation | £350 |
| Cremation of a child (18 or under) | No Charge |
| Use of chapel | £500 |
| Cremation of a body part | £263 |
| Provision of a bearer | £27 |
| Duplicate cremation certificate | £24 |
| Split ashes fee | £33 |
| Ashes from Away scattering | £147 |

Webcast, Streaming and Recordings

| | |
|----------------------------------|-----|
| Live, on demand | £60 |
| Download of video | £30 |
| <i>Including Visual Tributes</i> | £45 |
| Keepsake DVD/USB | £60 |
| <i>Including Visual Tributes</i> | £65 |
| Slideshow | £38 |
| Slideshow - with music | £70 |
| Every additional 25 images | £21 |
| Family Video | £30 |
| Video File of Tributes | £18 |
| DVD or USB of Tributes | £25 |
| Urgent Service Fee | £78 |

All cremation fees include:

- All professional services relating to the administration and registration of the cremation, in line with statutory regulation.
- The use of our Chapel along with the assistance of a trained staff member on the day of the service.
- The provision of music during the funeral service (*please contact the Crematorium for details of our available options*).
- The sensitive handling of the cremation in line with environmental legislation.
- The appropriate national environmental levy for mercury abatement.
- The scattering or interment of the ashes within our Gardens of Remembrance, or the preparation for their removal along with the Cremation Certificate.
- We will look after the ashes safely and securely at our crematorium

PRICE LIST

Effective from: 3 February 2025



Service hall times

| Service hall start time | Service type | Day | Price inc. VAT |
|-------------------------|--|-----------------|----------------|
| 8am | UNATTENDED SERVICE (no attendance on site) | Monday - Friday | £480 |
| 8.30am | | | |
| 8.45am | | | |
| 9am | | | |
| 9.15am | | | |
| 9.30am | REDUCED FEE ATTENDED SERVICE 20 minute service hall use | Monday - Friday | £850 |
| 10am | STANDARD FEE ATTENDED SERVICE 30 minute service hall use | Monday - Friday | £1,090 |
| 10.45am | | | |
| 11.30am | | | |
| 12.15pm | | | |
| 1pm | | | |
| 1.45pm | | | |
| 2.30pm | | | |
| 3.15pm | | | |
| 4pm | | | |
| 4.45pm | | | |
| 10am | SATURDAY FEE ATTENDED SERVICE 30 minute service hall use | Saturday | £1,650 |
| 10.45am | | | |
| 11.30am | | | |
| 10am - 4.45pm | INFANT/CHILD ATTENDED SERVICE (UNDER THE AGE OF 18) * Up to 30 minute service hall use | Monday - Friday | £275 |
| 10am | SATURDAY INFANT/CHILD ATTENDED SERVICE (UNDER THE AGE OF 18) ** Up to 30 minute service hall use | Saturday | £815 |
| 10.45am | | | |
| 11.30am | | | |

SUNDAY AND BANK HOLIDAYS - by appointment and price on application

*This cost is covered by the Children's Funeral Fund with nothing payable by the applicant

**This cost is partially covered by the Children's Funeral Fund with £545 payable by the applicant

Times/services outside of the above are by agreement and price on application



Cremation fees & information

The cremation fee, whether a full or committal only service, includes the following:-

- Necessary trained personnel to provide full professional services for all aspects of administration, memorialisation and registration of a cremation
- Full information on all services provided at East Devon Crematorium
- Facilities of a waiting room, service hall with appropriate crematorium assistants on the day and during the service
- Access to audio, visual and music facilities
- Medical referee authorisation fee
- Completion of a full mercury abated cremation in accordance with all statutory regulations and environmental legislation
- Preparation of ashes for removal or scattering
- Provisional of a biodegradable cardboard urn and temporary storage of ashes for up to 3 months
- Provision of a certified cremation certification for ashes disposal
- Scattering of ashes in a specially designated area of our meadow
- Availability of a book of remembrance and room
- Full information and guidance on the various forms of memorials and memorialisation associated with ashes on which we will contact you on following the cremation.
- All prices include any applicable VAT and are applicable for all services received from 30 January 2025.
- We welcome pre-funeral visits at all times, please contact us for more information.

Memorialisation

Memorial options available. Please speak to a member of the team for a brochure and any additional information and prices.



+£ Supplementary fees

| Day | Service type | Price inc VAT |
|---|--|----------------|
| ADDITIONAL SERVICE TIME | | |
| Monday-Friday | Reduced fee attended service. 20 minute service hall use | £430 |
| Saturday | | £640 |
| Monday-Friday | Standard fee attended service. 30 minute service hall use | £540 |
| Saturday | | £815 |
| ASSOCIATED FEES | | |
| Monday-Saturday | Funeral with two deceased in a single service time | £540 |
| Monday-Friday | Memorial service or service only | £540 |
| Saturday | Memorial service or service only | £815 |
| ASHES FEES | | |
| Provision of a boxed cardboard urn | | Free of charge |
| Certified copy of the Certificate of Cremation | | Free of charge |
| Temporary deposit of ashes for up to 3 months | | Free of charge |
| Scattering ashes from East Devon Crematorium | | Free of charge |
| Scattering ashes from another crematorium | | £80 |
| Appointments made outside of normal working hours | | £135 |
| Dispatch of ashes via a secure carrier | | POA |
| To split ashes into further boxed cardboard urns with additional Certificate of Cremation (per urn) | | £20 |

All cremation and associated fees inclusive within listed prices. Please note funeral directors may charge for the collection/delivery of ashes.



Audio, visual & music service fees

| WEBCAST | | Price inc VAT |
|--|---|----------------|
| Provide a live webcast (includes a 7 day on demand view) of the service | | £95 |
| VISUAL | | |
| Holding picture throughout service | Stock image from library | Free of charge |
| | Personal/bespoke (not as part of visual life tribute) | £27 |
| Visual life tribute set up fee | | £25 |
| Slideshow (no music) | 25 images (maximum) | £48 |
| | For every additional 25 images | £27 |
| Slideshow (with music) | 25 images (maximum) | £95 |
| | For every additional 25 images | £27 |
| Visual life tribute alteration fee (after 48 hour deadline has passed) | | £100 |
| <i>Holding images should be incorporated within the 25 image allowance selected</i> | | |
| Visual life tribute per family video file | | £25 |
| Visual life tribute - downloadable MP4 video file | | £25 |
| Urgent Service – orders for Tributes received after 48hr cut-off period (will be subject to an additional fee) | | £100 |
| VIDEO RECORDING OF THE SERVICE | | |
| Downloadable MP4 video file | | £40 |
| Downloadable MP4 video file including visual tribute | | £57 |
| Recording on DVD or USB (including delivery) | | £80 |
| Recording on DVD or USB with visual life tribute (including delivery) | | £90 |
| Copy of visual life tribute on a DVD/USB (including delivery) | | £57 |
| ORGAN/ORGANIST | | |
| Private use of the digital organ | | £40 |
| Provision of Organist | | POA |



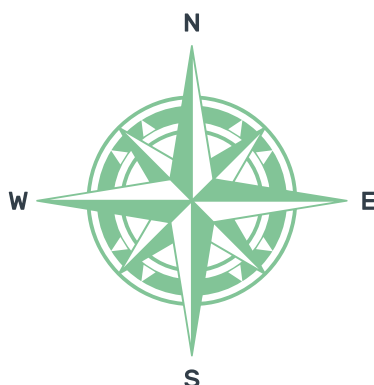
Map of plot areas

Key

- Entrance/Exit
- Car park
- Pathway
- Pond
- Grass
- Native trees/shrubs/hedgerows
- Trees
- Woodland
- Compound area
- Wildflower meadow
- Water tap
- Driveway
- Hearse/limousine only
- Zebra crossing
- Electric car charging point
- Toilets
- Life Buoy
- No entry
- Fire assembly point

- Crematorium:**
- C1** Admin office
- C2** Service hall entrance
- C3** Service hall
- C4** Waiting area
- C5** Crematory
- Scattering areas:**
- S1** Woodland scattering area
- S2** Pavillion scattering area

- Memorial areas:**
- M1** Central memorial garden
- M2** Memorial wall
- M3** Private gardens
- M4** Memorial rockery
- M5** The orchard
- M6** Memorial avenue
- M7** Hexagonal memorial garden
- M8** The silver birch
- M9** Book of remembrance
- M10** Flower courtyard
- M11** Pond view



CONTACT US

East Devon Crematorium | London Road | Strete Raleigh | Whimble | Exeter | EX5 2PT

01404 823 017 office@eastdevoncrematorium.co.uk

eastdevoncrematorium.co.uk

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